



Job Title: Support Worker

Reports to: Team Leaders and Management

Our Aim:

To enable service users to live as independently and comfortably as possible by providing care and support to individuals and their families in their own homes providing services in a way which will preserve their dignity, privacy, and rights at all times.

Main Responsibilities

- To work in accordance with the practices, policies and procedures of Carefirst IW Ltd
- To work in accordance with the legislative and regulatory requirements of the Care Quality Commission (CQC)
- To undertake personal care tasks as outlined in the service users care plan
- To assist with the taking of medication as per service users care plan
- To develop good communication links with fellow team members and Service users
- To prepare and cook meals as outlined in the service users care plan
- To provide a sitting service as required and assist our service users with daily living skills as per care plan
- To undertake housework and laundry duties as outlined in the service users care plan
- To assist with shopping and the purchasing of provisions as per care plan
- Ensure the service user is not put at risk as a result of homecare activities
- Take responsibility for the safe handling of property and equipment belonging to the service user
- Work as part of a team and equally be able to work alone
- Dress smartly using uniforms provided by Carefirst IW Ltd
- To report to Team Leaders and Management of any changes to a service users condition or circumstances
- Attend training, supervision and staff meetings, as required

Skills

- Excellent personal and social skills
- Ability to maintain confidentiality
- Ability to display empathy and warmth to all
- Good planning skills
- Communicate well and have a clear understanding of good principles of care
- Ability to cope with change and have a flexible approach
- Be respectful and have a non judgemental approach
- Ability to work on own initiative and as part of a team
- Have an appropriate level of numeracy and literacy

Additional requirements

- This post is subject to an Enhanced CRB disclosure and satisfactory references
- To have appropriate transport and provide a copy of driving licence
- To have business use added to car insurance
- Have level 2 NVQ in care or a willingness to work towards
- Be available to work alternate weekends